

APacCHRIE General FAQs

Q1: Where will the 7th APacCHRIE conference take place?

A1: Thursday, 28 May UNLV Campus – National Library Building
Friday, 29 May Suntec Singapore
Saturday, 30 May Suntec Singapore

Q2: Which hotel is the conference hotel?

A2: There is no official conference hotel
Conference will be held at UNLV Campus and Suntec

Q3: Which hotel is close to the conference venue?

A3: Hotels close to UNLV Campus include:

- Intercontinental
- Royal @ Queens
- Swissotel The Stamford
- Raffles Hotel and Fairmont

Hotels that are linked to Suntec Singapore:

- Mandarin Oriental
- Marina Mandarin
- Pan Pacific.

Q4: What are the hotel rates and how do I reserve a room?

A4: Contact adeline.wono@unlv.edu.sg for more information about hotel rates and how to reserve a room

APacCHRIE Finance FAQ

Q5: Is GST included in the registration fees?

A5: Yes

Q6: What are the modes of payment available?

A6: 1. For paper registration, there are only two payments modes:
i. Credit Card – Mastercard or Visa only
ii. Cheque
2. For online registration, only credit cards (Mastercard or Visa only) are accepted.

Q7: Are there any other modes of payment available because I cannot pay by credit card or cheque?

A7: You can request an invoice from the APacCHRIE committee.

Q8: How long is the payment process?

A8: For payment via credit card and cheque, the transaction will be done within three working days.

Q9: What is the cancellation policy?

A9:

- Please note that any cancellations or change made to the registration must be done in writing to 7th APacCHRIE Registration Committee

- All registrations will be processed as registered
- If you are unable to attend the conference, please appoint a substitute
- All refunds will be processed after the conference.

Cancellation Date	Refund
More than 60 days (before 29 March 2009)	Full refund less a S\$ 100 Administration Fee
30 – 59 days (between 28 April to 30 March 2009)	50% refund
Less than 30 days (29 April 2009 onwards)	No refunds will be issued unless approved by the Inaugural APacCHRIE Youth Conference Registration

Q10: How do I receive an acknowledgement of Registration?

A10: An official receipt can be sent via email, fax or mail after the payment has been processed.

APacCHRIE Sponsorship FAQs

Q11: I am interested in becoming a sponsor. Who do I contact?

A11: Contact Adam, Hudzaifah, our Sponsorship Manager by

- Email APac.CHRIEfinance@unlv.edu.sg
- Telephone 63329358

Q12: What are the sponsorship opportunities available and how would my company benefit from it?

A12: Please click [HERE](#) to find out more about the sponsorship opportunities available and the benefits for each sponsorship package.

Q13: I am interested in becoming an Educational Sponsor. Can you tell me more about it?

A13: Educational sponsorship is available **exclusively** for Educational Institutes. Benefits:

Increase your school's visibility through a table top display
 ONE free pass to the 7th APacCHRIE Conference
 ONE free pass to the Inaugural Youth Conference

Q14: What are the payment modes available for would-be sponsors?

A14: There are three (3) payment modes available:

- Cheque
- Credit card
- Telegraphic transfer

APacCHRIE Youth Conference FAQs

Q15: What is the Youth Conference?

A15:

- Designed for tertiary students interested in the hospitality industry
- First time APacCHRIE is hosting a conference exclusively for youth/Hospitality students
- Allows young people to come together to learn and discuss more about the hospitality industry
- Activities during the conference includes site tours, culinary demonstration and keynote industry speakers.

Q16: Who should attend the Youth Conference?

A16: Tertiary students – especially those studying Hospitality

Q17: What attire should I wear for the Youth Conference?

A17: Smart casual

APacCHRIE Logistics FAQs

Q18: Are money changers commonplace in Singapore?

A18: Yes.

Banks and small money changers will change major currencies. You can also use your credit card or ATM card as banking machines are readily available.

Q19: Is food expensive in Singapore?

A19: Yes and no

There are many types of food and cuisines available at varying prices such as

- Hawker centers
- Food courts
- Restaurants
- Fast food restaurants

(Macdonald's, KFC, Pizza Hut, Burger King, Long John Silver).

Q20: What type of clothes should I pack for the trip?

A20: Singapore has a tropical climate, so loose and light summer clothing will be most comfortable. Bring a light sweater or shawl for air-conditioned buildings.

For the conference, the first day requires you to dress professionally while the attire for the next few days is smart casual.

Smart casual attire:

- long-sleeved or short-sleeved shirts or blouses
- Trousers or skirts

Suits and ties are optional for business meetings although still recommended

Q21: Do I need special adaptors or devices so that I can use my electrical appliances in Singapore?

A21: The voltage in Singapore is 220-240 volts AC, 50 cycles per second
Most hotels provide transformers and adapters on request
Otherwise, you should find one easily at most general stores

You should not spend more than S\$15 for a converter.

Q22: What is the main language spoken in Singapore?

A22: English is widely spoken and written here in Singapore

Other local languages include:

Mandarin

Malay

Tamil

Q23: What is the time difference between Singapore and my home country?

A23: Singapore is eight hours ahead of Greenwich Mean Time (GMT)

It lies in the same time zone as

- Brunei Darussalam
- Malaysia
- Philippines
- Hong Kong
- China
- Taiwan
- Perth (Western Australia).

Q24: Are there any tipping policies in Singapore?

A24: Tipping is not expected in Singapore

It is prohibited at the airport, and discouraged at hotels and restaurants where there is a 10% service charge